

## Commander Power & Gas Energy Price Fact Sheet

### This Electricity Market offer is valid from 1 October 2017

This Price Fact Sheet presents a summary of the rates you will be charged and key features and other fees that may be applicable if you accept this electricity contract offer from Commander Power & Gas. If you would like further information (including our full terms and conditions) or are interested in taking up this offer go to [www.commander.com.au/power](http://www.commander.com.au/power) and follow the links to our quoting page; or call us on 131 201.

This Price Fact Sheet is only applicable for Residential customers in the United Energy Distribution Zone for the metering configurations provided.

United Energy Distribution Zone (NMI Starting With 640)	Units <sup>g</sup>	Billing Rate*		Rate After POTD**
		Ex GST	Inc GST	20% Inc GST
<b>Residential GD (Single Rate)<sup>^</sup> (CE3UER-MAT1)</b>				
Daily Supply Charge <sup>#</sup>	c/day	115.74	127.314	Not Applicable
Anytime Usage	c/kWh	29.24	32.164	25.731
<b>Residential GD and Controlled Load (Hot Water and Heating)<sup>^^</sup> (CE3UER-MAT2CL)</b>				
Daily Supply Charge <sup>#</sup>	c/day	115.74	127.314	Not Applicable
Anytime Usage	c/kWh	29.24	32.164	25.731
Controlled Load Usage	c/kWh	17.97	19.767	15.814
<b>Residential GH/GL (Peak and Off Peak)<sup>^^^</sup> (CE3UER-MPK1OP1)</b>				
Daily Supply Charge <sup>#</sup>	c/day	115.74	127.314	Not Applicable
Peak Usage	c/kWh	36.35	39.985	31.988
Off Peak Usage	c/kWh	18.54	20.394	16.315
<b>Residential Time of Day<sup>%</sup> (CE3UER-MTOD1)</b>				
Daily Supply Charge <sup>#</sup>	c/day	115.74	127.314	Not Applicable
Peak Usage	c/kWh	44.91	49.401	39.521
Shoulder Usage	c/kWh	30.31	33.341	26.673
Off Peak Usage	c/kWh	18.54	20.394	16.315
<b>Residential Flexible Pricing Tariff<sup>%%</sup> (CE3UER-MCFP1)</b>				
Daily Supply Charge <sup>#</sup>	c/day	119.36	131.296	Not Applicable
Peak Usage	c/kWh	43.68	48.048	38.438
Shoulder Usage	c/kWh	28.23	31.053	24.842
Off Peak Usage	c/kWh	19.90	21.890	17.512
<b>Feed-in Tariff Rates<sup>***</sup> (PF1, GF1)</b>				
Premium Feed-in Tariff (PFIT) - All Exports	c/kWh	-60.00	Exported	Not Applicable
General Feed-in Tariff (GFIT) - All Exports	c/kWh	-11.60	Exported	Not Applicable

#### KEY FEATURES OF THIS OFFER

<b>Pay On Time Discount</b>	Pay your bill on time (by the date specified on your bill) and get a 20% Pay On Time Discount (POTD) off your electricity usage charges after we have deducted applicable concessions and solar feed-in payments. The POTD is void if the bill is not paid by the due date.
<b>Electronic Billing</b>	Convenient electronic bill delivery. You can choose to have your bill posted for \$2.68 (\$2.95 inc GST) per bill.
<b>Promotional Offers</b>	From time to time, Commander Power & Gas may provide promotional offers (including one-off payments and/or products) through promotional codes, which may be redeemed when signing up. These codes do not change the rates, fees or charges of this offer.

## AVAILABLE DISCOUNTS

### Discounts Available For Standard Installation Customers and Feed-in Tariff Installation Customers

<b>No Term Contract</b>	Enter a "No Term" Contract and receive a <b>20% Pay On Time Discount</b> off your usage charges after we have deducted applicable concessions and solar feed-in payments.
<b>Additional Discount of 20% Off Selected Commander SmartBiz<sup>§</sup>, Commander Phone and Commander Smart Voice Plans</b>	
<b>Bundle Discount</b>	You may also be entitled to 20% off the Monthly Access Fee for selected Commander SmartBiz <sup>§</sup> , Commander Phone and Commander Smart Voice Plans when you bundle your services and pay both your Commander Electricity and Commander Fixed Line accounts on time. Conditions apply.

### FEES

<b>Early Termination or Exit</b>	Termination/Exit fees do not apply to "No Term" contracts.
<b>Payment Processing</b>	Automatic Payments made by Direct Debit from your bank account, MasterCard and Visa Credit Card are free of charge. A surcharge of 2.89% applies to all American Express and Diners Club Card payments. Payments made by Cheque or via Australia Post outlets incur a \$2.50 (\$2.75 inc GST) processing fee.
<b>Printed Bill</b>	A printed bill fee of \$2.68 (\$2.95 inc GST) applies to each posted bill if one is requested.
<b>Connection &amp; Disconnection</b>	A \$53.64 (\$59.00 inc GST) fee may apply each time we request to energise or de-energise a property, or if you require a meter reading for any purpose.
<b>Dishonoured Payment</b>	A Cheque Dishonoured Payment fee of \$25.00 (\$27.50 inc GST) and a Direct Debit Dishonoured Payment fee of \$10.00 (\$11.00 inc GST) may apply to payments we attempt that are subsequently declined.
<b>Additional Fees</b>	Other charges that may be applicable are specified in the Additional Retail Charges schedule which can be viewed on our website at <a href="http://www.commander.com.au/cpginfo">www.commander.com.au/cpginfo</a> or contact us on 131 201.

### OPTIONS

<b>Feed-in Tariffs</b>	Feed-in Tariffs (PFIT and GFIT) are available to customers who have installed a Qualifying Solar Energy Generation Facility (QSEGF) at their Supply Address. Feed-in payments are deducted from your usage charges before the POTD is calculated. See <a href="http://www.commander.com.au/cpginfo">www.commander.com.au/cpginfo</a> for our Victorian Feed-in Tariff Terms and Conditions.
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### OTHER IMPORTANT DETAILS

<b>Cooling Off Period</b>	A 10 business day cooling off period applies.
<b>Variation of Prices</b>	We may vary your tariffs and charges by providing you notice of that change. Notice will be provided as soon as possible or as outlined in our terms and conditions.
<b>What Happens on Contract Expiry?</b>	"No Term" contracts do not expire until you notify us in accordance with our Energy Market Terms and Conditions.
<b>Further Information</b>	For further details on the information presented in this Price Fact Sheet, or the terms and conditions of the contract, please visit <a href="http://www.commander.com.au/cpginfo">www.commander.com.au/cpginfo</a> for details or call us on 131 201.
<b>Eligibility</b>	The details presented in this Price Fact Sheet are for a Residential customer located in the United Energy distribution zone and for verification of your meter configuration. Offers vary based on distribution zone, and may not be available in all areas in Victoria. Further eligibility criteria may apply. See our full terms and conditions at <a href="http://www.commander.com.au/cpginfo">www.commander.com.au/cpginfo</a> for details.
<b>About This Document</b>	This Price Fact Sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit <a href="http://mpp.switchon.vic.gov.au">mpp.switchon.vic.gov.au</a> . To compare electricity retailer offers available to you, go to <a href="http://mpp.switchon.vic.gov.au">mpp.switchon.vic.gov.au</a> .

<sup>^</sup> **Residential GD (Single Rate):** The basic network tariff for general domestic usage such as lights and power outlets. Most domestic customers are supplied under this network tariff. This tariff has a fixed daily charge and an energy usage charge that applies 24 hours per day, 7 days per week. There is no Off Peak charge associated with this tariff.

<sup>^^</sup> **Residential GD and Controlled Load (Hot Water and Heating):** The basic network tariff for general domestic usage such as lights and power outlets, and electric hot water and/or storage space heaters (only on for a controlled period - generally between 11pm and 7am AEST) using a time-switch. Only available to residential installations currently taking supply under these rates.

<sup>^^^</sup> **Residential GH/GL (Peak and Off Peak):** The basic network tariff for general domestic usage where usage charges vary based on Peak and Off Peak times. Peak rates generally apply between 7am and 11pm AEST, Monday to Friday, and Off Peak rates generally apply all other times.

<sup>%</sup> **Residential Time of Day:** Applicable to customers who have a Time of Day meter configuration. Peak Usage - 3pm to 9pm AEST business days; Shoulder Usage - 7am to 3pm AEST business days; Off Peak Usage - 9pm to 7am AEST business days and all weekend.

<sup>%%</sup> **Residential Flexible Pricing Tariff (common form time of use):** Applicable to customers with an Interval (smart) meter. Peak Usage - 3pm to 9pm AEST weekdays; Shoulder Usage - 7am to 3pm AEST, 9pm to 10pm AEST weekdays, 7am to 10pm AEST weekends; Off Peak Usage - 10pm to 7am AEST every day.

<sup>^</sup> **Units:** "c/kWh" = cents per kilowatt hour, and is the unit of measurement for your electricity bill. "c/day" = cents per day.

<sup>#</sup> **Daily Supply Charge:** A charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

<sup>\*</sup> **Billing Rate:** This is displayed on your bill, and is the rate you are billed at before the Pay On Time Discount is calculated.

<sup>\*\*</sup> **Pay On Time Discount (POTD) Rate:** This is for comparison only, and is the kWh rate after the POTD is deducted from the billing rate.

<sup>\*\*\*</sup> **Feed-in Tariffs (PFIT and GFIT):** Available to customers who have installed a Qualifying Solar Energy Generation Facility (QSEGF) at their Supply Address. The PFIT is closed to new installations.

<sup>§</sup> **SmartBiz:** 20% off SmartBiz Access, SmartBiz Mid, SmartBiz Max plans only.

For information about choosing an energy retailer visit [mpp.switchon.vic.gov.au](http://mpp.switchon.vic.gov.au)

**Reference:** M2E59345MR, M2E59346MR, M2E59347MR, M2E59348MR, M2E59349MR, M2E59350MR, M2E59351MR, M2E59352MR

**Retailer:** M2 Energy Pty Ltd (Trading as Commander Power & Gas) - Level 10, 452 Flinders Street, Melbourne 3000

**Commander Power & Gas**

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