

ELECTRICITY

NSW RESIDENTIAL Energy Price Fact Sheet (Effective 1 September 2017)

Enova Community Plus (Market Offer) for Single Rate / Time of Use / Controlled Load Essential Energy Distribution Zone

EME Energy Price Fact Sheet references: ENO402534MR, ENO402531MR, ENO402515MR, ENO402512MR

| Offer details | |
|-------------------------|--|
| Contract term | Ongoing contract with ongoing benefit period. |
| Contract expiry details | No exit fees. Ongoing contract which continues until you or we end it. At the end of the benefit period, if the benefits continue to be available, then you will not need to do anything; as we will continue the benefits until you or we end the benefits on your plan. If your benefits are no longer available then we will notify you to offer a plan that best suits your needs. |

Pricing details

| Domestic Anytime | Unit | Excl GST | Incl GST |
|---|---------------|----------|----------|
| Usage Anytime | cents per kWh | 29.00 | 31.900 |
| Daily Supply Charge | cents per day | 142.00 | 156.200 |
| Domestic Time of Use | Unit | Excl GST | Incl GST |
| Peak Usage (7am-9am and 5pm-8pm on Weekdays) | cents per kWh | 36.00 | 39.600 |
| Shoulder Usage (9am-5pm and 8pm-10pm on Weekdays) | cents per kWh | 35.00 | 38.500 |
| Off peak Usage – All Other Times | cents per kWh | 19.00 | 20.900 |
| Daily Supply Charge | cents per day | 142.00 | 156.200 |
| Controlled Load 1 | Unit | Excl GST | Incl GST |
| All controlled load 1 Usage | cents per kWh | 16.00 | 17.600 |
| Daily Supply Charge | cents per day | 13.00 | 14.300 |
| Controlled Load 2 | Unit | Excl GST | Incl GST |
| All controlled load 2 Usage | cents per kWh | 22.00 | 24.200 |
| Daily Supply Charge | cents per day | 14.00 | 15.400 |

Please note: All times are AEST, unless you have an interval meter, in which case daylight savings time will apply if relevant.

Other important information

| Key terminology | |
|--|--|
| Daily supply charge | A charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use. |
| kWh | 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage. |
| Conditional Discounts | |
| 13% Pay-on-Time | 13% Pay-on-Time discount applies is conditional on the bill being paid by the due date. It applies to the energy usage portion of your bill and is off our standing offer usage charges (as shown above), not including Optional Green Extras or other fees. |
| Price changes | |
| Charges may vary | We may vary the Charges (including the amount, nature and structure of any of the charges) by notice to you at any time. The notice could take the form of a message on your bill and will specify the effective date of the variation. |
| Contract details | |
| Cooling off period | You may cancel this contract at any time during the 10 business day cooling off period. |
| Eligibility | The offer set out in this Energy Price Fact Sheet is only available to residential electricity customers who consume less than 100 MWhs of electricity in the relevant distribution area with the necessary metering system/configuration. |
| Fees | |
| Disconnection / reconnection fee | A \$93.19 (GST Incl) fee may apply when your property is disconnected or reconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee. |
| Dishonored payment fee | A \$15.00 (GST Incl) fee may apply if your cheque payment is dishonored or reversed. |
| Over the counter payment fee | \$2.00 (GST Incl) for over the counter payments at Westpac. |
| Payment processing fee | A 0.6% fee (GST Incl) may apply to bill payments made by VISA or MasterCard. |
| Distributor charges | You must pay us any charges that your distributor imposes on us in relation to the services performed by your distributor (or any other person) at your supply address. |
| Paper Bill Fee | \$2.00 (GST Incl) applies for each paper bill. |
| Smart Meter Fee | \$0.25 /day (GST Incl) per single phase smart meter or \$0.34 /day (GST Incl) per multi phase smart meter. |
| Solar feed-in tariff | |
| Solar feed-in tariff | Enova offers 9 cents per kWh exported GST-exclusive (if any). To be eligible for this plan, your solar PV system may be of any size and may have any metering configuration. |
| Optional Renewable Extras: GreenPower, Community Renewable Energy, Renewable Development Initiative | |
| GreenPower 100 | For an extra \$0.080 per kWh (excluding GST), 100% of your electricity purchased is matched with electricity from government certified renewable energy. |
| Community Renewable 100 | For an extra \$0.036364 per kWh (excluding GST), 100% of your electricity purchased is matched with electricity from Enova's community of customers with rooftop solar, solar farms and gardens initially, and eventually wind and other renewable sources. |
| Renewable Development Initiative | For an extra \$2.00 per week (excluding GST), this contribution is dedicated to the Enova Renewable Energy Initiative to support community energy projects. |

You must agree to a monthly payment arrangement, of an agreed amount which is then reconciled against your actual or estimated usage every quarter. Monthly billing may apply if you have a smart meter. Payment of monthly instalments forms part of the pay on time conditions. For full terms and conditions, visit <https://enovaenergy.com.au/energy-terms-conditions/>.

For further details on the information presented in this Energy Price Fact Sheet, please visit www.enovaenergy.com.au or call us on (02) 5622 1700.

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at www.energymadeeasy.gov.au