

## Price and Product Information Statement

This price and product information statement presents a summary of the rates you will be charged and terms and conditions applicable to this market offer. If you would like further information or are interested in taking up this offer, please go to the quoting page on our website [www.peopleenergy.com.au](http://www.peopleenergy.com.au) or call **1300 788 970**.

<b>Plan</b>	20% On-Time Saver
<b>Distribution Zone</b>	CitiPower
<b>Effective Date</b>	1 <sup>st</sup> July 2017

### Product Details:

- **20%** Pay On Time Discount off your usage charges for all invoices paid in full and on time
- Notification required within 28 days if you wish to cancel this Agreement.
- An **additional 2% Pay On Time usage discount** is available for customers who choose to make **Direct Debit** payments from a nominated bank account or credit card. Invoices must be paid full and on time to receive this Direct Debit discount.

Residential Peak-Anytime		(20%)			
		Invoice Rate		Discounted Rate <sup>^</sup>	
Electricity Rates	Unit	Exc. GST	Inc. GST	Exc. GST	Inc. GST
Peak consumption first 11.178 kWh per day	c/kWh	29.63	32.593	23.704	26.074
Peak consumption balance	c/kWh	33.38	36.718	26.704	29.374
Daily supply charge	c/day	142.34	156.574	-	-

- <sup>^</sup> Discounted rates are for comparison purposes only and includes the Pay On Time Discount.

Residential Peak Plus Dedicated Circuit		(20%)			
		Invoice Rate		Discounted Rate <sup>^</sup>	
Electricity Rates	Unit	Exc. GST	Inc. GST	Exc. GST	Inc. GST
Peak consumption first 11.178 kWh per day	c/kWh	29.63	32.593	23.704	26.074
Peak consumption balance	c/kWh	33.38	36.718	26.704	29.374
Controlled load consumption	c/kWh	14.77	16.247	11.816	12.998
Daily supply charge	c/day	142.34	158.774	-	-

- <sup>^</sup> Discounted rates are for comparison purposes only and includes the Pay On Time Discount.

Residential 5-Day time of use		(20%)			
		Invoice Rate		Discounted Rate <sup>^</sup>	
Electricity Rates	Unit	Exc. GST	Inc. GST	Exc. GST	Inc. GST
Peak consumption	c/kWh	38.95	42.845	31.160	34.276
Off-Peak consumption	c/kWh	16.55	18.205	13.240	14.564
Daily supply charge	c/day	141.54	155.694	-	-

- Peak charges apply 7am to 11pm (AEST Monday to Friday all year unless you have an interval meter, in which case daylight savings time will apply if relevant). Off-peak is all other times.

- <sup>^</sup> Discounted rates are for comparison purposes only and includes the Pay On Time Discount.

Residential Flexible		(20%)			
		Invoice Rate		Discounted Rate <sup>^</sup>	
Electricity Rates	Unit	Exc. GST	Inc. GST	Exc. GST	Inc. GST
All peak consumption (3pm to 9pm AEST Mon-Fri)	c/kWh	39.31	43.241	31.448	34.593
All shoulder consumption (7am to 3pm & 9pm to 10pm AEST Mon-Fri and 7am to 10pm AEST Weekends)	c/kWh	27.61	30.371	22.088	24.297
All Off-Peak consumption (10pm to 7am AEST all days)	c/kWh	14.72	16.192	11.776	12.954
Supply charge	c/day	150.02	165.022	-	-

- <sup>^</sup> Discounted rates are for comparison purposes only and includes the Pay On Time Discount.

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## Eligibility

The details in this pricing and product information statement are for a Residential customer in the **CitiPower** Distribution Zone area with a Single Rate, Two Rate or Time of Use meter type. Rates are subject to confirmation of your meter type.

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Rates and/or terms and conditions may vary to reflect business conditions, network charges or Consumer Price Index. If we have to vary your prices this will be done in accordance with the terms of your contract with us and the electricity law.

If you are eligible, you can apply to receive Government concessions or rebates.

When you enter into a market contract with us, your contract may be subject to a 10 business day cooling-off period. If one applies, your market contract will set out how you can terminate the contract during the cooling-off period.

- You may be placed on either a monthly or quarterly billing frequency. Confirmation of the frequency will be set out in your contract
- A payment processing fee of 1% (GST inclusive) may be applied if you pay your bill by credit or debit card
- We will provide you with an Electronic bill (eBill). However if you would prefer to receive a paper bill a charge of \$2 GST inclusive (per bill) will be applied to your account
- Flexible Pricing Information - By choosing this tariff you may not be able to revert to your original tariff, but there will be a flat rate tariff available to you, except in some circumstances, which may include where you have a solar PV system. If you move retailers you will not be able to revert to your previous tariff. To obtain further information about flexible pricing and your rights please visit Department of Economic Development, Jobs, Transport and Resources website [www.switchon.vic.gov.au/home](http://www.switchon.vic.gov.au/home)
- Other fees and charges may apply from time to time for services outside of the supply of electricity. A list of these fees and charges is made available on our website
- You can pay your bills via BPay, online, in person at any Australia post branch or by mail with cheques made payable to People Energy Pty Ltd at Locked Bag 5757 Melbourne VIC 3001
- For information about payment arrangements please see the People Energy Customer Charter or visit [www.peopleenergy.com.au](http://www.peopleenergy.com.au)
- A copy of our Market Terms and Conditions is also available at [www.peopleenergy.com.au](http://www.peopleenergy.com.au)

### About this document:

This product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the energy industry in Victoria. For information about choosing an energy retailer, visit [www.esc.vic.gov.au/yourchoice](http://www.esc.vic.gov.au/yourchoice). To compare electricity retail offers available to you, go to [mpp.switchon.vic.gov.au](http://mpp.switchon.vic.gov.au)