

## Commander Power & Gas Energy Price Fact Sheet

### This Electricity Standing offer is valid from 1 July 2017

This Price Fact Sheet presents a summary of the rates you will be charged and key features and other fees that may be applicable if you accept this electricity contract offer from Commander Power & Gas. If you would like further information (including our full terms and conditions) or are interested in taking up this offer go to [www.commander.com.au/power](http://www.commander.com.au/power) and follow the links to our quoting page; or call us on 131 201.

This Price Fact Sheet is only applicable for Residential customers in the United Energy Distribution Zone for the metering configurations provided.

United Energy Distribution Zone (NMI Starting With 640)	Billing Rate*		
	Units <sup>&amp;</sup>	Ex GST	Inc GST
<b>Residential GD (Single Rate)<sup>^</sup> (CE3UER-SAT1)</b>			
Daily Supply Charge <sup>#</sup>	c/day	110.71	121.781
Anytime Usage	c/kWh	27.97	30.767
<b>Residential GD and Controlled Load (Hot Water and Heating)<sup>^^</sup> (CE3UER-SAT2CL)</b>			
Daily Supply Charge <sup>#</sup>	c/day	110.71	121.781
Anytime Usage	c/kWh	27.97	30.767
Controlled Load Usage	c/kWh	17.19	18.909
<b>Residential GH/GL (Peak and Off Peak)<sup>^^^</sup> (CE3UER-SPK1OP1)</b>			
Daily Supply Charge <sup>#</sup>	c/day	110.71	121.781
Peak Usage	c/kWh	34.77	38.247
Off Peak Usage	c/kWh	17.73	19.503
<b>Residential Time of Day<sup>%</sup> (CE3UER-STOD1)</b>			
Daily Supply Charge <sup>#</sup>	c/day	110.71	121.781
Peak Usage	c/kWh	42.96	47.256
Shoulder Usage	c/kWh	29.00	31.900
Off Peak Usage	c/kWh	17.73	19.503
<b>Residential Flexible Pricing Tariff<sup>%%</sup> (CE3UER-SCFP1)</b>			
Daily Supply Charge <sup>#</sup>	c/day	114.17	125.587
Peak Usage	c/kWh	41.77	45.947
Shoulder Usage	c/kWh	27.00	29.700
Off Peak Usage	c/kWh	19.03	20.933
<b>Feed-in Tariff Rates<sup>***</sup> (PF1, GF1)</b>			
Premium Feed-in Tariff (PFIT) - All Exports	c/kWh	-60.00	Exported
General Feed-in Tariff (GFIT) - All Exports	c/kWh	-11.60	Exported

#### KEY FEATURES OF THIS OFFER

##### Standard Retail Contract

Standing offer or Standard Retail contracts are basic electricity and gas contracts with terms and conditions that are prescribed by law and designed to protect your rights. Standard retail contracts start without you having to sign a document agreeing to terms and conditions. Standard Retail Contracts are only available where Commander & Gas is the designated retailer and we are already responsible for the electricity supplied to the premise. To find out who the designated retailer is for your residence, contact your local distributor.

FEES	
Connection & Disconnection	A \$53.64 (\$59.00 inc GST) fee may apply each time we request to energise or de-energise a property, or if you require a meter reading for any purpose.
Dishonoured Payment	A Cheque Dishonoured Payment fee of \$25.00 (\$27.50 inc GST) and a Direct Debit Dishonoured Payment fee of \$10.00 (\$11.00 inc GST) may apply to payments we attempt that are subsequently declined.
Additional Fees	Other charges that may be applicable are specified in the Additional Retail Charges schedule which can be viewed on our website at <a href="http://www.commander.com.au/cpginfo">www.commander.com.au/cpginfo</a> or contact us on 131 201.
OPTIONS	
Feed-in Tariffs	Feed-in Tariffs (PFIT and GFIT) are available to customers who have installed a Qualifying Solar Energy Generation Facility (QSEGF) at their Supply Address. Feed-in payments are deducted from your usage charges before the POTD is calculated. See <a href="http://www.commander.com.au/cpginfo">www.commander.com.au/cpginfo</a> for our Victorian Feed-in Tariff Terms and Conditions.
OTHER IMPORTANT DETAILS	
Cooling Off Period	No cooling off period applies.
Variation of Prices	We may vary our rates, no more than once every 6 months. We will publish the variation on our website and in a newspaper at least 10 business days before it starts. Details of the variation will be included on your next bill.
What Happens on Contract Expiry?	Standard Contracts do not expire.
Further Information	For further details on the information presented in this Price Fact Sheet, or the terms and conditions of the contract, please visit <a href="http://www.commander.com.au/cpginfo">www.commander.com.au/cpginfo</a> for details or call us on 131 201.
Eligibility	The details presented in this Price Fact Sheet are for a Residential Customer located in the United Energy distribution zone and for verification of your meter configuration. Offers vary based on distribution zone, and may not be available in all areas in Victoria. Further eligibility criteria may apply. See our full terms and conditions at <a href="http://www.commander.com.au/cpginfo">www.commander.com.au/cpginfo</a> for details.
About This Document	This Price Fact Sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit <a href="http://yourchoice.vic.gov.au">yourchoice.vic.gov.au</a> . To compare electricity retailer offers available to you, go to <a href="http://mpp.switchon.vic.gov.au">mpp.switchon.vic.gov.au</a> .

<sup>^</sup> **Residential GD (Single Rate):** The basic network tariff for general domestic usage such as lights and power outlets. Most domestic customers are supplied under this network tariff. This tariff has a fixed daily charge and an energy usage charge that applies 24 hours per day, 7 days per week. There is no Off Peak charge associated with this tariff.

<sup>^^</sup> **Residential GD and Controlled Load (Hot Water and Heating):** The basic network tariff for general domestic usage such as lights and power outlets, and electric hot water and/or storage space heaters (only on for a controlled period - generally between 11pm and 7am AEST) using a time-switch. Only available to residential installations currently taking supply under these rates.

<sup>^^^</sup> **Residential GH/GL (Peak and Off Peak):** The basic network tariff for general domestic usage where usage charges vary based on Peak and Off Peak times. Peak rates generally apply between 7am and 11pm AEST, Monday to Friday, and Off Peak rates generally apply all other times.

<sup>%</sup> **Residential Time of Day:** Applicable to customers who have a Time of Day meter configuration. Peak Usage - 3pm to 9pm AEST business days; Shoulder Usage - 7am to 3pm AEST business days; Off Peak Usage - 9pm to 7am AEST business days and all weekend.

<sup>%%</sup> **Residential Flexible Pricing Tariff (common form time of use):** Applicable to customers with an Interval (smart) meter. Peak Usage - 3pm to 9pm AEST weekdays; Shoulder Usage - 7am to 3pm AEST, 9pm to 10pm AEST weekdays, 7am to 10pm AEST weekends; Off Peak Usage - 10pm to 7am AEST every day.

<sup>^a</sup> **Units:** "c/kWh" = cents per kilowatt hour, and is the unit of measurement for your electricity bill. "c/day" = cents per day.

<sup>#</sup> **Daily Supply Charge:** A charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

<sup>\*</sup> **Billing Rate:** This is displayed on your bill, and is the rate you are billed.

<sup>\*\*\*</sup> **Feed-in Tariffs (PFIT and GFIT):** Available to customers who have installed a Qualifying Solar Energy Generation Facility (QSEGF) at their Supply Address. The PFIT is closed to new installations.

For information about choosing an energy retailer visit [yourchoice.vic.gov.au](http://yourchoice.vic.gov.au)

**Reference:** M2E54041SR, M2E54042SR, M2E54043SR, M2E54044SR, M2E54047SR, M2E54049SR, M2E54050SR, M2E54051SR

**Retailer:** M2 Energy Pty Ltd (Trading as Commander Power & Gas) - Level 10, 452 Flinders Street, Melbourne 3000