

Energy Price Fact Sheet



Sanctuary Energy

Standing retail contract - SAN361428SR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	SA Power Networks	Single rate with controlled load	Standing offer	01-Jul-2017

Electricity offer

Contract term	No contract term
Contract expiry details	This agreement continues until it is terminated by you or us
Bill frequency	Every 3 months

Electricity pricing information

All seasons - 1 Jul to 30 Jun	Price (exc. GST)	Price (inc. GST)
All consumption Anytime		
First 3.2877 kWh usage per day	33.4995 cents per kWh	36.84945 cents per kWh
Next 7.6712 kWh usage per day	34.132 cents per kWh	37.5452 cents per kWh
Next 16.4384 kWh usage per day	39.0655 cents per kWh	42.97205 cents per kWh
Remaining usage per day	42.3775 cents per kWh	46.61525 cents per kWh
Daily supply charge	75.486 cents per day	83.0346 cents per day
Controlled load		
Controlled Load timing of night time availability is set in accordance with SA Power Networks requirements		
First 21.9178kWh usage per day	16.2035 cents per kWh	17.82385 cents per kWh
Remaining usage per day	17.4915 cents per kWh	19.24065 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Price changes	
Are these prices fixed?	No

We may vary these prices, not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill if the variation affects you.

Electricity key contract features

Eligibility criteria	This standing offer applies to residential customers in South Australia within the SA Power Networks electricity distribution network area. For solar feed-in tariff eligibility criteria please visit www.sanctuaryenergy.com.au or call 1800 109 099.
Meter type	Applicable metering type is determined by your Distribution Company however excludes COMMS4 metering.

Fees	
Late payment fee	Fixed rate - \$25.00 We may charge interest on outstanding amounts. Please refer to our Full Terms and Conditions on our website www.sanctuaryenergy.com.au for further details.
Credit card payment processing fee	Percentage of bill - 2.00% Credit card processing fee will appear on the following Quarterly Invoice
Cheque dishonour payment fee	Fixed rate - \$19.80 We will pass on costs for dishonoured payments up to \$19.80
Direct debit dishonour payment fee	Fixed rate - \$19.80 We will pass on costs for dishonoured payments up to \$19.80
Disconnection fee	Fixed rate - \$38.50 Disconnection for non payment. This fee is charged by your Distributor and passed through to you at cost by Sanctuary Energy. Other charges may apply
Reconnection fee	Fixed rate - \$38.50 Reconnection for non payment. This fee is charged by your Distributor and passed through to you at cost by Sanctuary Energy. Other charges may apply
Additional fee information	Services performed by your distributor or other parties will be passed on at cost. Other fees and charges that may apply are outlined in our Full Terms and Conditions on our website www.sanctuaryenergy.com.au or at www.sapowernetworks.com.au

Solar feed-in tariff options

Retailer minimum payment (cents per kWh exported)	6.80
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Electricity offer terms and conditions

For further information about the terms and conditions applicable to this standing offer, please contact Sanctuary Energy on 1800 109 099 or visit www.sanctuaryenergy.com.au

Contact details and more information

Retailer	Phone number	Retailer's website
Sanctuary Energy	1800 109 099	http://www.sanctuaryenergy.com.au

Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at www.energymadeeasy.gov.au

This information is a guide only and does not recommend a particular offer.
You should make your own enquiries with retailers on any offers that interest you.