

Energy Price Fact Sheet



Sanctuary Energy

Standing Retail Contract - SAN361445SR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Essential Energy	Single rate with controlled load	Standing offer	01-Jul-2017

Electricity offer

Contract term	No contract term
Contract expiry details	This agreement continues until it is terminated by you or us
Bill frequency	Every 3 months

Electricity pricing information

All seasons - 1 Jul to 30 Jun	Price (exc. GST)	Price (inc. GST)
All consumption Anytime		
All usage	35.765 cents per kWh	39.3415 cents per kWh
Daily supply charge	143.5085 cents per day	157.85935 cents per day
Controlled load		
Home controlled load 1 available for 5 to 9 hours overnight on weekdays and extra hours on weekends		
All usage	14.053 cents per kWh	15.4583 cents per kWh
Daily supply charge	13.041 cents per day	14.3451 cents per day
Home controlled load 2 available for 10 to 18 hours per day on weekdays and all hours on weekends		
All usage	20.9185 cents per kWh	23.01035 cents per kWh
Daily supply charge	14.076 cents per day	15.4836 cents per day

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Price changes

Are these prices fixed?	No
We may vary these prices, not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill if the variation affects you.	

Electricity key contract features

Eligibility criteria	This standing offer applies to residential customers in New South Wales within the Essential Energy electricity distribution network area. For further information please visit www.sanctuaryenergy.com.au or call 1800 109 099.
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Fees

Late payment fee	Fixed rate - \$25.00 We may also charge interest on outstanding amounts. Please refer to our Full Terms and Conditions on our website www.sanctuaryenergy.com.au for further details.
Credit card payment processing fee	Percentage of bill - 2.00% Fee will be added to the subsequent invoice
Cheque dishonour payment fee	Fixed rate - \$19.80 We will pass on costs for dishonoured payments up to \$19.80.
Direct debit dishonour payment fee	Fixed rate - \$19.80 We will pass on costs for dishonoured payments up to \$19.80.
Disconnection fee	Fixed rate - \$141.22 Disconnection/Reconnection at meter box. This fee is charged by your Distributor and passed through to you by Sanctuary Energy.
Additional fee information	Services performed by your distributor will be passed on at cost. Other fees and charges that may apply are outlined in our Full Terms and Conditions on our website www.sanctuaryenergy.com.au or at www.essentialenergy.com.au

Electricity offer terms and conditions

For further information about the terms and conditions applicable to this standing offer, please contact Sanctuary Energy on 1800 109 099 or visit www.sanctuaryenergy.com.au

Contact details and more information

Retailer	Phone number	Retailer's website
Sanctuary Energy	1800 109 099	http://www.sanctuaryenergy.com.au

Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at www.energymadeeasy.gov.au

This information is a guide only and does not recommend a particular offer.
You should make your own enquiries with retailers on any offers that interest you.