

# Energy Price Fact Sheet



**Sanctuary Energy**

**Standing retail contract - SAN361436SR**

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Energex	Single rate with controlled load	Standing offer	01-Jul-2017

## Electricity offer

Contract term	No contract term
Contract expiry details	This agreement continues until it is terminated by you or us
Bill frequency	Every 3 months

## Electricity pricing information

All seasons - 1 Jul to 30 Jun	Price (exc. GST)	Price (inc. GST)
<b>All consumption Anytime</b>		
All usage	24.4618 cents per kWh	26.90798 cents per kWh
Daily supply charge	128.04 cents per day	140.844 cents per day
<b>Controlled load</b>		
<b>Home controlled load 1 Supply will be available for a minimum of 8 hours per day</b>		
All usage	13.6928 cents per kWh	15.06208 cents per kWh
Daily supply charge	3.0327 cents per day	3.33597 cents per day
<b>Home controlled load 2 Supply will be available for a minimum of 18 hours per day</b>		
All usage	20.7592 cents per kWh	22.83512 cents per kWh
Daily supply charge	3.0327 cents per day	3.33597 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Price changes	
Are these prices fixed?	No
Prices will not be increased prior to 1 July 2017. After this point we may vary these prices, not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill if the variation affects you.	

Electricity key contract features	
Eligibility criteria	This standing offer applies to residential customers in Queensland within the Energex electricity distribution network area. For solar feed-in tariff eligibility criteria please visit <a href="http://www.sanctuaryenergy.com.au">www.sanctuaryenergy.com.au</a> or call 1800 109 099.

Fees	
Cheque dishonour payment fee	Fixed rate - \$15.00 We will pass on costs for dishonoured payments up to \$15
Direct debit dishonour payment fee	Fixed rate - \$15.00 We will pass on costs for dishonoured payments up to \$15
Additional fee information	Services performed by your distributor will be passed on at cost. Other fees and charges that may apply are outlined in our Full Terms and Conditions on our website <a href="http://www.sanctuaryenergy.com.au">www.sanctuaryenergy.com.au</a> or at <a href="http://www.energex.com.au">www.energex.com.au</a>

Solar feed-in tariff options	
Government FiT application before 10/07/12 (cents per kWh exported)	44.00

Electricity offer terms and conditions	
For further information about the terms and conditions applicable to this standing offer, please contact Sanctuary Energy on 1800 109 099 or visit <a href="http://www.sanctuaryenergy.com.au">www.sanctuaryenergy.com.au</a>	

## Contact details and more information

Retailer	Phone number	Retailer's website
Sanctuary Energy	1800 109 099	<a href="http://www.sanctuaryenergy.com.au">http://www.sanctuaryenergy.com.au</a>

## Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer.  
You should make your own enquiries with retailers on any offers that interest you.

