

# Dodo Power & Gas Price Fact Sheet

## This Standing offer is valid from 1 July 2017

This Price Fact Sheet presents a summary of the applicable rates, features and other fees that may be applicable under a standard retail contract for a small customer under the Victorian Energy Legislation and Energy Retail Code. If you would like further information (including the full standard terms and conditions) or are interested in taking up this offer go to [www.dodo.com.au/powerandgas](http://www.dodo.com.au/powerandgas), or you can also call us on 13 dodo (13 36 36).

**This Price Fact Sheet is only applicable for Residential customers in the CitiPower Distribution Zone for the metering configurations provided.**

CitiPower Distribution Zone (NMI's Starting With 610)	Billing Rate*		
	Units <sup>g</sup>	Ex GST	Inc GST
<b>Residential GD (Single Rate)<sup>^</sup> (E3CPR-SAT1)</b>			
Daily Supply Charge <sup>#</sup>	c/day	102.25	112.475
Anytime Usage - First 11.2 kWh per day	c/kWh	25.85	28.435
Anytime Usage - Balance kWh per day	c/kWh	25.91	28.501
<b>Residential GD and Controlled Load (Hot Water and Heating)<sup>^^</sup> (E3CPR-SAT2CL)</b>			
Daily Supply Charge <sup>#</sup>	c/day	102.25	112.475
Anytime Usage - First 11.2 kWh per day	c/kWh	25.85	28.435
Anytime Usage - Balance kWh per day	c/kWh	25.91	28.501
Controlled Load Usage	c/kWh	17.77	19.547
<b>Residential GH/GL (Peak and Off Peak)<sup>^^^</sup> (E3CPR-SPK1OP1)</b>			
Daily Supply Charge <sup>#</sup>	c/day	102.25	112.475
Peak Usage	c/kWh	33.06	36.366
Off Peak Usage	c/kWh	17.77	19.547
<b>Residential Hour of Power Flexible Pricing Tariff<sup>%%</sup> (E3CPR-SCFP1)</b>			
Daily Supply Charge <sup>#</sup>	c/day	102.25	112.475
Peak Usage	c/kWh	36.58	40.238
Shoulder Usage	c/kWh	28.05	30.855
Off Peak Usage	c/kWh	18.54	20.394
<b>Feed-in Tariff Rates<sup>***</sup> (PF1, GF1)</b>			
Premium Feed-in Tariff (PFIT) - All Exports	c/kWh	-60.00	Exported
General Feed-in Tariff (GFIT) - All Exports	c/kWh	-11.60	Exported

KEY FEATURES OF THIS OFFER	
<b>Standard Retail Contract</b>	Standing offer or Standard Retail contracts are basic electricity and gas contracts with terms and conditions that are prescribed by law and designed to protect your rights. Standard retail contracts start without you having to sign a document agreeing to terms and conditions. Standard Retail Contracts are only available where Dodo Power & Gas is the designated retailer and we are already responsible for the electricity supplied to the premise. To find out who the designated retailer is for your residence, contact your local distributor.
FEES	
<b>Connection &amp; Disconnection</b>	A \$35.45 (\$39.00 inc GST) fee may apply each time we request to energise or de-energise a property, or if you require a meter reading for any purpose.
<b>Dishonoured Payment</b>	A Dishonoured Payment fee of \$8.64 (\$9.50 inc GST) may apply to payments we attempt that are subsequently declined.
<b>Additional Fees</b>	Other charges that may be applicable are specified in the Additional Retail Charges schedule which can be viewed on our website at <a href="http://www.dodo.com.au/dpginfo">www.dodo.com.au/dpginfo</a> or contact us on 13 dodo (13 36 36).

## OPTIONS

<b>Feed-in Tariffs</b>	Feed-in Tariffs (PFIT and GFIT) are available to customers who have installed a Qualifying Solar Energy Generation Facility (QSEGF) at their Supply Address. See <a href="http://www.dodo.com.au/dpginfo">www.dodo.com.au/dpginfo</a> for our Victorian Feed-in Tariff Terms and Conditions.
<b>OTHER IMPORTANT DETAILS</b>	
<b>Cooling Off Period</b>	No cooling off period applies.
<b>Variation of Prices</b>	We may vary our rates, no more than once every 6 months. We will publish the variation on our website and in a newspaper at least 10 business days before it starts. Details of the variation will be included on your next bill.
<b>Concessions or Rebates</b>	If you are eligible, you can apply to receive Government concessions or rebates when you sign up with us. Some concessions are calculated after discounts and solar credits are applied.
<b>What Happens on Contract Expiry?</b>	Standard Contracts do not expire.
<b>Further Information</b>	For further details on the information presented in this Price Fact Sheet, or the terms and conditions of the contract, please visit <a href="http://www.dodo.com.au/dpginfo">www.dodo.com.au/dpginfo</a> for details or call us on 13 dodo (13 36 36).
<b>Eligibility</b>	The details presented in this Price Fact Sheet are for a Residential customer located in the CitiPower distribution zone and for verification of your meter configuration. Offers vary based on distribution zone, and may not be available in all areas in Victoria. Further eligibility criteria may apply. See our full terms and conditions at <a href="http://www.dodo.com.au/dpginfo">www.dodo.com.au/dpginfo</a> for details.
<b>About This Document</b>	This Price Fact Sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit <a href="http://yourchoice.vic.gov.au">yourchoice.vic.gov.au</a> . To compare electricity retailer offers available to you, go to <a href="http://mpp.switchon.vic.gov.au">mpp.switchon.vic.gov.au</a> .

**^ Residential GD (Single Rate):** The basic network tariff for general domestic usage such as lights and power outlets. Most domestic customers are supplied under this network tariff. This tariff has a fixed daily charge and an energy usage charge that applies 24 hours per day, 7 days per week. There is no Off Peak charge associated with this tariff.

**^^ Residential GD and Controlled Load (Hot Water and Heating):** The basic network tariff for general domestic usage such as lights and power outlets, and electric hot water and/or storage space heaters (only on for a controlled period - generally between 11pm and 7am AEST) using a time-switch. Only available to residential installations currently taking supply under these rates.

**^^ Residential GH/GL (Peak and Off Peak):** The basic network tariff for general domestic usage where usage charges vary based on Peak and Off Peak times. Peak rates generally apply between 7am and 11pm AEST, Monday to Friday, and Off Peak rates generally apply all other times.

**%% Residential Hour of Power Flexible Pricing Tariff (common form time of use):** Applicable to customers with an Interval (smart) meter. Peak Usage - 3pm to 9pm AEST weekdays; Shoulder Usage - 7am to 3pm AEST, 9pm to 10pm AEST weekdays, 7am to 10pm AEST weekends; Off Peak Usage - 10pm to 7am AEST every day.

**& Units:** "c/kWh" = cents per kilowatt hour, and is the unit of measurement for your electricity bill. "c/day" = cents per day.

**# Daily Supply Charge:** A charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

**\* Billing Rate:** This is displayed on your bill, and is the rate you are billed.

**\*\*\* Feed-in Tariffs (PFIT and GFIT):** Available to customers who have installed a Qualifying Solar Energy Generation Facility (QSEGF) at their Supply Address. The PFIT is closed to new installations.

For information about choosing an energy retailer visit [yourchoice.vic.gov.au](http://yourchoice.vic.gov.au)

**Reference:** DOD53873SR, DOD53874SR, DOD53875SR, DOD53877SR

**Retailer:** M2 Energy Pty Ltd (Trading as Dodo Power & Gas) – Level 10, 452 Flinders Street, Melbourne VIC 3000