

Energy Price Fact Sheet



Sanctuary Energy

Standing Retail Contract - SAN361441SR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Ausgrid	Single rate with controlled load	Standing offer	01-Jul-2017

Electricity offer

Contract term	No contract term
Contract expiry details	This agreement continues until it is terminated by you or us
Bill frequency	Every 3 months

Electricity pricing information

All seasons - 1 Jul to 30 Jun	Price (exc. GST)	Price (inc. GST)
All consumption Anytime		
First 1000 kWh usage per quarter	28.635 cents per kWh	31.4985 cents per kWh
Next 1000 kWh usage per quarter	30.337 cents per kWh	33.3707 cents per kWh
Remaining usage per quarter	32.752 cents per kWh	36.0272 cents per kWh
Daily supply charge	81.65 cents per day	89.815 cents per day
Controlled load		
Home controlled load 1 available for 5 to 9 hours overnight on weekdays and extra hours on weekends		
All usage	11.7875 cents per kWh	12.96625 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day
Home controlled load 2 available for 10 to 18 hours per day on weekdays and all hours on weekends		
All usage	15.502 cents per kWh	17.0522 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Price changes	
Are these prices fixed?	No

We may vary these prices, not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill if the variation affects you.

Electricity key contract features

Eligibility criteria	This standing offer applies to residential customers in New South Wales within the Ausgrid electricity distribution network area. For further information please visit www.sanctuaryenergy.com.au or call 1800 109 099.
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Fees	
Late payment fee	Fixed rate - \$25.00 We may charge interest on outstanding amounts. Please refer to our Full Terms and Conditions on our website www.sanctuaryenergy.com.au for further details.
Credit card payment processing fee	Percentage of bill - 2.00% Credit card processing fee will appear on the following Quarterly Invoice
Cheque dishonour payment fee	Fixed rate - \$19.80 We will pass on costs for dishonoured payments up to \$19.80
Direct debit dishonour payment fee	Fixed rate - \$19.80 We will pass on costs for dishonoured payments up to \$19.80
Disconnection fee	Fixed rate - \$166.02 Disconnection/Reconnection for non payment. This fee is charged by your Distributor and passed through to you at cost by Sanctuary Energy. Other charges may apply
Additional fee information	Services performed by your distributor will be passed on at cost. Other fees and charges that may apply are outlined in our Full Terms and Conditions on our website www.sanctuaryenergy.com.au or at www.ausgrid.com.au

Electricity offer terms and conditions

For further information about the terms and conditions applicable to this standing offer, please contact Sanctuary Energy on 1800 109 099 or visit www.sanctuaryenergy.com.au

Contact details and more information

Retailer	Phone number	Retailer's website
Sanctuary Energy	1800 109 099	http://www.sanctuaryenergy.com.au

Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at www.energymadeeasy.gov.au

This information is a guide only and does not recommend a particular offer.
You should make your own enquiries with retailers on any offers that interest you.